FLYWIRE

PAYER GUIDE

THE STUDENT’S GUIDE TO MAKING INTERNATIONAL PAYMENTS WITH FLYWIRE
WHY PAY THROUGH FLYWIRE?

• Flywire allows you to pay from almost any country or bank in your home currency

• No bank fees or further charges

• Competitive exchange rates and a best price guarantee

• Fast transfers – your payment is usually received by the university within 3-4 business days

• A guarantee that Curtin University will receive the correct amount once your payment is made, you don’t need to worry about fluctuation exchange rates!

• Payment tracking via a student dashboard, with notification via email once payment is received by the Curtin University
STEP 1: GET STARTED

- Using your eInvoice or Letter of Offer go to Curtin ePay at payments.curtin.edu.au
- Select Current Students from the list.
STEP 2: GET STARTED CONTINUED

- On the next screen, select Tuition Fees/SSAF from the list.
- Then select Tuition Fee/Student Services and Amenities/Late Fees and click ‘Proceed’.
STEP 3: ENTER DETAILS & ADD TO PAYMENT CART

- Enter your Curtin Student ID and Date of Birth to begin the payment process.
- Enter in the amount you wish to pay and then Add to Cart.
**STEP 4: REVIEW PAYMENT SELECTION**

- The payment will now go to your Payment Cart. Here you can review your payment selection.
- If the total is correct, proceed by clicking Process Payment.

![Payment Cart Screenshot](Image)

<table>
<thead>
<tr>
<th>Description</th>
<th>Quantity</th>
<th>Unit Amount</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tuition / Student Services Amenities / Late Fees</td>
<td>1</td>
<td>$1,000.00</td>
<td>$1,000.00</td>
</tr>
<tr>
<td>Student ID: 11000003 Student Test</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Grand Total: $1,000.00

- [Process Payment](#)
STEP 5: SELECT FLYWIRE AS PAYMENT METHOD

- Select the Flywire payment method to make an international payment. Please note that Flywire is Curtin's preferred payment method for international students.
- You will be directed to a confirmation page. Click the Pay Now button on the bottom to complete your payment on the Flywire website.
STEP 6: ENTER YOUR COUNTRY & SELECT PAYMENT TYPE

- You are now in Flywire’s payment portal. Enter the country you are paying from.
- Based on your country selection, Flywire will automatically display your local currency rate with the appropriate payment options, such as traditional bank transfer or debit/credit card payment.
  
  - Traditional bank transfer (also known as a wire) is the most cost-effective method. Please note that to complete the payment, you will need to make arrangements with your bank (in-person, online, or over the phone) and send your funds to Flywire in your chosen currency.
  
  - Online Options - Based on your country, you may have online payment options available which will allow you to make an online payment in your home currency. Flywire handles the foreign exchange so you will know the exact amount that will be deducted from your account before making your payment.
  
  - Flywire will then convert your currency and pay your institution.
  
  - If you have an account in a different currency that you would prefer to use, select that country in the “what country are you paying from” field instead.
  
  - If you select your home country, but you don’t see your home currency, not to worry — you can always pay in the currency of your institution or select a different currency. The process and benefits will remain the same, however, your bank will handle the foreign exchange before sending the funds to Flywire.
STEP 7: LOGIN/CREATE ACCOUNT & ENTER PERSONAL DETAILS

- Enter your name, email, and password to create an account (this will allow you to track your payment each step of the way). In addition, your payment details will be saved and pre-fill for your next payment.

- Follow the prompts to fill in your personal details and contact information.

- Click the Continue with Payment button.
STEP 8: CONFIRM PAYMENT DETAILS

- Please review and confirm the information for your payment.

- If you are paying via bank transfer, you will receive a deadline by which you should go to your bank and complete the payment. This payment due date will be listed on the payment details page at the bottom. (If you need more time, our Customer Support Department can allow for an extension at the time of booking. If you miss your deadline, you can also request more time in your dashboard. This deadline is not associated with your educational institution deadline).

- Click the Continue with Payment button.

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**Confirm Your Payment Information**

Please take a second to review your information

<table>
<thead>
<tr>
<th>Payment</th>
</tr>
</thead>
<tbody>
<tr>
<td>You will pay <strong>764.00 USD</strong> from United States via Domestic Bank Transfer in US Dollars (USD), and Curtin University will receive <strong>1,000.00 AUD</strong>.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>The person filling out this form is Student</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Student Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>One Stop Reference ID: 200000502</td>
</tr>
<tr>
<td>Student or Sponsor First Name: John</td>
</tr>
<tr>
<td>Student or Sponsor Last Name: Smith</td>
</tr>
<tr>
<td>Institution where you are studying: Curtin University</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Payer Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>First name of Payer: John</td>
</tr>
<tr>
<td>Last name: Smith</td>
</tr>
<tr>
<td>Address 1: 295 Devonshire St</td>
</tr>
<tr>
<td>City: Boston</td>
</tr>
<tr>
<td>State / Province / Region: MA</td>
</tr>
<tr>
<td>Country: United States</td>
</tr>
<tr>
<td>ZIP / Postal Code: 02110</td>
</tr>
<tr>
<td>How can we reach you via phone if there are questions with your payment? +1 123-245-5466</td>
</tr>
</tbody>
</table>

- I will initiate my payment of 764.00 USD no later than Jul 22.  

**CONTINUE WITH PAYMENT** or [Edit payment information](#)
STEP 9 (FOR BANK TRANSFERS): REVIEW PAYMENT INSTRUCTIONS & SEND PAYMENT

• For a bank transfer (wire) you will be directed to your payment dashboard where you will receive payment delivery instructions. You can review the payment details and return as necessary to check the status of your payment.

• You can enter your mobile phone at the prompt if you would like to receive payment status updates via text. If you do not want to receive text updates click the “no thank you” link.

• For a bank transfer we recommend that you print the instructions to bring with you to the bank when you make your payment. This will make the process clearer for you and the bank. Please make sure to include your Flywire payment ID in the details of your bank transfer.

• IMPORTANT: Your payment ID is only valid for this payment. Every payment requires a unique Flywire payment ID. This facilitates the payment tracking process.

Payment Pending

Pay before July 22, 2016

1,000.00 AUD to Curtin University

Payment ID
CRH456257536
Payment to Send
764.00 USD
Created on
July 20, 2016

Great! You are now ready to transfer the funds to Curtin University

1. Use this information to make your bank transfer

Remittance Information / Reference: CRH456257536 - Curtin University
Beneficiary Bank: CITIBANK NA
Beneficiary Bank Address: 222 3RD AVE, NEW YORK, NY 10010
Beneficiary Account Number: 1255467890
ABA: 221172200
Beneficiary Bank SWIFT/BIC Code: CITIUS33
Beneficiary: peerTransfer
Beneficiary Address: 255 Denver Ave, New York, NY 10002
Detail of charges: OUR IN, OUR, THE
Instructions to Sender/Sender Bank: Please leave any notes here

Notes:
To avoid delay in the payment process: 1) Reflect peerTransfer as a non-accountable payer for deposits or checks accepted.

Download your payment instructions.
STEP 10 (FOR CREDIT CARDS): REVIEW PAYMENT INSTRUCTIONS

- For debit/credit card payments you will be taken to a web form to fill in your credit card information and complete your payment. Please note that funds will not be displayed on your student account immediately as your payment still needs to be processed and delivered to your institution.

- Please be sure to check your credit card limits to verify it can accommodate your payment size. In some cases you will need to call your bank to confirm your payment can be processed.

- You can enter your mobile phone at the prompt if you would like to receive payment status updates via text. If you would prefer not to receive text updates, click ‘no thank you’ at the prompt.

- IMPORTANT: Your payment ID is only valid for this payment. Every payment requires a unique Flywire payment ID. This facilitates the payment tracking process.
STEP 11: TRACK PAYMENT STATUS ONLINE

• Your dashboard will be updated each step of the process, and you will receive a final email confirmation when payment has been delivered to your institution.

• Keep in mind that your school may take 2-3 business days to post your payment to your account once they have received it.

• If you have not sent your payment within 2 days, you will receive a notification from Flywire asking if you need more time, want to cancel, or have already sent your payment.

• Should you have any questions along the way, contact Flywire 24x7 via email, live chat, or phone.
NEED HELP?

Customer Support Phone Numbers:
USA Toll free +1 800 346 9252
USA Local number +1 617 207 7076
Spain +34 96 065 3947
Canada +1 647 930 9424
Australia +61 (2) 800 69 729
United Kingdom +44 (20) 32 394 729
Hong Kong +852 81 703 729

Email: support@flywire.com
Online: flywire.com/help